



Posting Date: 11/2/16
Job Open until: Filled

Job Posting: Environmental Services Manager
Reports to: Director of Facilities

ilani
Ridgefield, WA

Pledge for Success:

We are dedicated in hiring outstanding individuals who share in our commitment and passion in serving our guests. Ambition, dedication, attention to detail, and a warm smile are all winning characteristics that lead to the spirit of who we are.

Position Summary:

The EVS Manager will oversee the day-to-day operation of the EVS Department.

Primary Duties and Responsibilities:

- Promotes superior guest service.
- Must possess excellent inter-personal skills with an ability to foster a supportive and enabling team environment.
- Manage EVS Department operations ensuring the casino complex is clean and sanitary for all guests.
- Manage the day to day operation of the EVS Department: scheduling, coaching, counseling, disciplining, maintaining morale, retention and evaluation of EVS Department.
- Develop policies and procedures for the EVS Department, coordinate changes with other departments, and oversee the implementation within their areas of responsibility.
- Responsible for creating the departmental operational budget and working within that budget by maintaining and tracking the inventory of supplies needed for the day-to-day operations and by managing labor.
- Reacts to challenges by formulating and presenting proposed solutions to the management team.
- Prepare reports summarizing findings and recommendations for maintenance, repair, and changes in operational procedures.
- Report any observed security, environmental, and health/safety related concerns.
- Performs other related duties as assigned.

Qualifications:

- Proven guest service skills and experience
- High School Diploma / GED; Recognized Equivalent of a High School Diploma (RED) or Foreign High School Diploma (FHD)
- Associates degree from an accredited college, or equivalent combination of education and experience
- Four (4) years' of EVS supervisor/management experience supervising large teams of employees in high volume, complex casino/hotel environment or equivalent facility
- Proficient computer skills, including the use of MS Office applications
- Proven knowledge of hazardous waste regulations, appropriate handling of cleaning products, and industrial cleaning techniques and equipment
- Must possess excellent communications skills including the ability to establish and maintain effective working relationships with all team members
- Must be available to work various shifts and flexible hours