

Job Posting: Table Games Pit Manager
Reports to: Table Games Shift Manager

ilani
Ridgefield, WA

Pledge for Success:

We are dedicated in hiring outstanding individuals who share in our commitment and passion in serving our guests. Ambition, dedication, attention to detail, and a warm smile are all winning characteristics that lead to the spirit of who we are.

Position Summary:

Assists the Shift Managers with the day-to-day operation of table games to include training, counseling and supervision of team members.

Primary Duties and Responsibilities:

- Promotes superior guest service.
- Must possess excellent inter-personal skills with an ability to foster a supportive and enabling team environment.
- Services guests, handles customer related issues with composure and professionalism.
- Services employees, handles employee related issues with composure and professionalism.
- Supervises and secures all games in assigned gaming area.
- Ensures the security of the table games and related equipment and keep clear lines of communication between table games personnel and the Surveillance Department.
- Ensures the accuracy and integrity of the player rating system.
- Keeps Scheduling Department abreast on a daily basis of any changes, check pit time starts on a weekly basis.
- Enforces gaming rules and regulations, internal controls, and department/company policies.
- Keeps abreast of "special events", entertainment, employee activities, restaurant schedule, etc.
- Keeps other departments informed of developments affecting their function.
- Monitors business demands and makes necessary adjustments.
- Schedules Floor Supervisor assignments.
- Has the ability to extend complementary services in accordance with the approved comp matrix.
- Performs other related duties as assigned.

Qualifications:

- Two years combined supervisory experience in three of the five primary games (Blackjack, Pai Gow Poker, Craps, Baccarat, Roulette) plus one year of experience dealing three of the six primary games or previous Pit Manager experience in a high volume, complex casino environment.
- Demonstrated knowledge of a minimum of three of the five primary games.
- Demonstrated knowledge of gaming rules and regulations
- Additionally, a Table Games Pit Manager preferred to have one-year Craps dealing experience.
- Must be able to work various shifts and flexible hours.