



Client Rights

Welcome to the Cowlitz Indian Tribe Pathways to Healing Program. We value your opinion and appreciate any suggestions you may have on how we can improve our services. As a participant of Pathways to Healing, you have the following rights:

- A. Information you provide to one of our staff members or volunteers will be kept confidential with the following exceptions:
 - 1. Information may be shared with other staff and volunteers to enhance services.
 - 2. Information (without identifying names) will be available to funding agencies as necessary for verification of records, services and statistical information.
 - 3. Information will be released to law enforcement, CPS, or mental health professionals if you threaten to harm yourself or others.
 - 4. Information will be released to CPS, law enforcement and court personnel if abuse or neglect of a child, dependent adult or developmentally disabled adult is suspected. No other information will be released without your signed consent which states who the information shall be released to.
- B. You have the right to file a grievance if you believe you have been treated unfairly or unlawfully. Contact the Program Manager at 360-397-8228 for more information.
- C. As per RCW 70.125.060, you have the right to have a personal representative of your choice (advocate) accompany you to the hospital or other health care facility, and to proceedings concerning the assault, including police/prosecution interviews and court proceedings.
- D. You have the right to apply for Crime Victims Compensation if you are the victim of a violent crime (Call your advocate at 360-397-8228 for additional information and forms.)
- E. If you meet the criteria, you have the right to take part in all of the services. These services include cultural advocacy and support groups. All services are provided at no cost. You have the right to receive services without discrimination by reason of race, color, religion, disability, pregnancy, national origin, sexual orientation, gender, age, ethnicity, income, veteran status, marital status, or any other basis prohibited by federal, state or local laws.
- F. You have the right to access your client file upon request.
- G. Pathways to Healing does not require written permission to provide services to anyone.
- H. Records are kept for seven years after which they will be shredded. Only authorized staff will have access to information identifying victims or family members.
- I. The agency and program accepts full responsibility for maintaining records in a safe, hazard free environment with reasonable precautions against fire, flood or loss. In the event that the program/agency should cease to exist, client files will be destroyed or transferred to the appropriate program.
- J. Pathways to Healing does not use photographs or videos of clients without permission. Public appearances by participants are at the discretion of the individual.
- K. You have the right to be treated with dignity and respect.
- L. You have the right to culturally relevant services.